



Return Items to:
Edwardes Bros - Returns Department
Unit 2 Penge Industrial Estate
Meaford Way (Off Oakfield Road)
Penge, London
SE20 8RA

RETURNS FORM

IMPORTANT INFORMATION

Please contact us prior to returning this form to obtain a returns reference number. Without a returns number your request may be delayed or result in a refund not being issued. If you do not have a Returns Reference Number please email Edwardes Customer Service : returns@edwardes.co.uk
Please ensure all sections of this form are completed in full in order for a returns to be processed.

Returns Reference Number _____

Invoice Number _____

Order Number _____

Date Delivered _____

Company / Name _____

Address _____

Town _____ County _____ Post Code _____

Phone Number _____ Fax Number _____

Email Address _____

Quantity	Part No	Description	Reason for Return

<p>Reason for Return continued If your goods are faulty please provide us with an explanation of the fault</p>	
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In order to qualify for a refund on any items being returned that are not faulty, all items should be returned in good condition and suitably packaged to prevent damage in transit with a copy of the invoice if possible. Edwardes Bros reserves the right to refuse any refund if the goods do not meet the above conditions. We advise you to take out postal insurance for the return delivery. If we do not have a suitable replacement for a faulty item, we will refund you the cost of the item and the delivery cost providing the item is found to be faulty.